

COVID 19 Customer Advisory #4

30/3/2020

In keeping with its COVID-19 protocols, LUCELEC has closed all its Customer Service offices. But we are still available to serve you. You may call or WhatsApp 285-6796; 285-7859; 285-3593 or 285-3329 or email customersupport@lucelec.com [1] for assistance.

Among the critical services we can provide is new connections. The requirements are a valid certificate of approval from the Ministry of Infrastructure, recent land register, written authorization from Property Owner along with Photo ID (if the Property is not in the Applicant's name); Government issued Photo ID for Nationals and passport for Non-Nationals and a security deposit based on an estimate of 2 months consumption.

The documents may be scanned and emailed to customersupport@lucelec.com [1] or a photo of each taken and WhatsApped to +1758-285-3329.

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Links

[1] <mailto:customersupport@lucelec.com>