

## How do I get my account balance if I'm out of state?

Customers can get their account balance by calling our Account Enquiry service at 457-4433 and following the telephone prompts, or the LUCELEC switchboard at 457-4400. Have your account number ready. You may also sign up for our free [MyAccount](#) [1] service for online access to your electricity account, have your bill emailed to you, view your bill balance and a lot of other information about your account.

---

**Source URL:** <https://lucelec.com/content/how-do-i-get-my-account-balance-if-i%E2%80%99m-out-state>

### Links

[1] <https://myaccount.lucelec.com>