

Managing Arrears

Contact LUCELEC Credit Control Section

LUCELEC customers whose accounts are in arrears are encouraged to contact the LUCELEC Credit Control Section to discuss the status of your account and avoid disconnection.

You can call, text or WhatsApp 728-9752 | 728-9754 | 728-9755 | 728-9756. We will be pleased to assist you between the hours of 8:00 a.m. to 4:00 p.m. every Monday to Friday. You may also visit our administrative offices at Rodney Bay, Castries and Vieux-Fort for assistance.

Get your Bill Balance anytime when you call 457-4433 and follow the prompts.

Use myaccount.lucelec.com for detailed account information and online bill payments directly to LUCELEC via debit or credit card, or through your bank.

Customers may also pay bills through SurePay's online or walk in service.

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